Technical Infos

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VivaDesigner accesses a number of files when starting and working with documents. These include files with preferences for different functions as well as the license file.

License file

VivaDesigner gives an error warning if a problem has occurred with the license file. Follow the installation instructions to update the license. Since Version 7.1 (Build 7090), the license file can be stored in the program folder and/or in the user folder. With the installation of older program versions or the installation of a demo version or a Free Edition, the license file will still be stored in the program folder. This is also the case with full versions with a limited period license.

The paths for the license file of a Demo version or Free Edition are:

Windows XP: "C:\Program Files\[Viva program name]\Resources\viva.vlk"

Windows 7/8: "C:\ProgramFiles(x86)\[Viva program name]\Resources\viva.vlk"

Mac OS X: "Applications/[Viva program name]/Resources/viva.vlk"

Ubuntu Linux: "opt\viva\Resources\viva.vlk"

With the installation of a full version, the license file will be stored in the user folder. The paths for the license file in the user folder are:

Windows XP: "C:\Documents and Settings\[User name]\Application Data\viva\[Viva program name]\viva-[program version].vlk"

Windows 7/8: "C:\Users\[User name]\AppData\Roaming\viva\[Viva program name]\viva-[program version].vlk"

Mac OS X: "~/Library/Preferences/Viva/[Viva program name]/viva-[program version].vlk" (can be reached via option "Go to folder")

Ubuntu Linux: "/home/[User Name]/.Viva/[Viva program name]/viva-[program version].vlk"

Example for variable [program version]: „viva-8.0.vlk" for version „8.0".

In this way it can be ensured that when updating the program version the license file does not need to be reinstalled. The program uses the license file in the user folder as default even if there is also a license file in the program folder.

Preferences file

In some infrequent cases, VivaDesigner crashes while starting. One possible reason for this can be a defective preferences file. The preferences file is created by VivaDesigner when you start the program for the first time and updated accordingly whenever you change the preferences in the program. In such cases it may be a good idea to delete the preferences file or to rename it for archiving purposes. The paths for the preferences file are:

Windows XP:
"C:\Documents and Settings\[User Name]\Application Data\Viva\[Viva program name]\ Application[program version].prefs"

Windows 7/8:
"C:\Users\[User Name]\AppData\Roaming\viva\[Viva program name]\ Application[program version].prefs"

Mac OS X:
"~/Library/Preferences/Viva/[Viva program name]\ Application[program version].prefs"(can be reached via option "Go to folder")

Ubuntu Linux:
"/home/[User Name]/.Viva/[Viva program name]\ Application[program version].prefs"

Example for variable [program version]: „Application 8.0.prefs" for version „8.0".

Protocol file

VivaDesigner and its modules create a protocol file when the program is started. In this protocol file, the modules loaded are listed and errors (if any) are described. The paths for the protocol file "error-log" are:

Windows XP (Program):
"C:\Documents and Settings\[User Name]\Application Data\Viva\error- log\"

Windows XP (AddIns):
"C:\Documents and Settings\[User Name]\Application Data\Viva\AddIns\....\"

Windows 7/8 (Program):
"C:\Users\[User Name]\AppData\Roaming\Viva\error-log\"

Windows 7/8 (AddIns):
"C:\Users\[User Name]\AppData\Roaming\Viva\AddIns\....\"

Mac OS X:
"~/Library/Logs/Viva/error.log" (can be reached via option "Go to folder")

Font Cache

When started, VivaDesigner analyses the available fonts and saves the font information in the file "FontProviderViva-Cache". In the program preferences you can define whether and how this Cache should be used. In some infrequent cases, VivaDesigner crashes while starting. One

possible reason for this can be a defective Font Cache. In such cases it may be a good idea to delete the preferences file or to rename it for archiving purposes.

The paths for the "FontProviderViva-Cache" are:

Windows XP: "C:\Documents and Settings\[User Name]\Local Settings\Temp"

Windows 7/8: "C:\Users\[User Name]\AppData\Local\Temp"

Mac OS X: "~/Library/Caches" (can be reached via option "Go to folder")

Ubuntu Linux: "/tmp"

"Temp" folder

VivaDesigner uses the temporary folder that is normally provided by the operating system to save security copies of documents and for file storage for such applications. The paths for these temporary files are:

Windows XP: "C:\Documents and Settings\[User Name]\Local Settings\Temp"

Windows 7/8: "C:\Users\[User Name]\AppData\Local\Temp"

Mac OS X: Command "open $TMPDIR" (Terminal)

Ubuntu Linux: "/tmp"